

Updated: 8th April 2024

At any time one or more of our wards may be closed at short notice to visitors during a Covid outbreak. Visitors are requested to check in advance of booked visits with Reception (7 days) on 02 9797 3600 to ensure their resident's section is open.

Permitted Visitors must check on arrival with Reception/Clinical teams for appropriate protocols including RAT testing and PPE use and follow instructed guidelines during their visit. During an outbreak the whole facility is subject to increased infection control protocol, including presenting a negative RAT test and wearing appropriate PPE.

Visiting Protocol: All Areas (During outbreak)

- Visitors must present a negative RAT upon entry to the facility
- Visitors to non-outbreak areas must wear two-point PPE (face mask + shield)
- Permitted visitors to outbreak areas must wear four-point PPE (face mask, shield, gown, gloves).
- Visitors cannot visit if they are symptomatic
- Visitors cannot visit if they live with a person who has Covid.
- All visits must be booked.
- Protocol is subject to change at short notice so please check with Reception first if you are travelling from afar.

Face to face Visits – all areas

- All visitors must adhere to the current infection control protocol on entering ABH
- All face-to-face visits must be booked via Zipline.
- All visitors must first check in using the touchscreen console.
- All visitors, even if visiting in our outdoor or garden areas, must first check in at Reception. No exceptions.
- We respectfully remind all visitors to maintain vigilance with symptom monitoring, hand hygiene and social distancing.

Virtual Visits

Our Virtual visits remain bookable 7 days/week with the Lifestyle team until further notice

- M-F: mmchutchison@abh.org.au; S-S: reception@abh.org.au

Key Contacts

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